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MINISTRY OF THE INTERIOR  
OF THE CZECH REPUBLIC

## CAF USER CONFERENCE

October 19, 2022 (Prague Congress Centre,  
Panorama Hall)

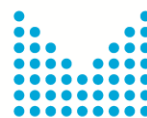
Organised by the Czech Presidency

with the support of the European CAF Resource Centre (EU CAF RC-EIPA)





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## Programme

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- 08:15 – 09:00    **Registration**
- 09:00 – 09:20    **Welcoming remarks**  
*David Sláma, the Deputy Minister of Public Administration and eGovernment, Ministry of the Interior, CZ*  
*Tihana Puzić, CAF Expert, European CAF Resource Center, EIPA*
- 09:20 – 09:40    **The implementation of quality management systems in the central state administration)**  
*Michal Czudek, Ministry of the Interior, CZ*
- 09:40 – 10:10    **Support of Quality Management in Municipal and Regional Offices and Quality Awards**  
*Lenka Švejdarová, Ministry of the Interior, CZ*  
*Hana Zelenková, Ministry of the Interior, CZ*
- 10:10 – 10:30    **Czech Healthy Cities – supporting quality and strategic management at local level**  
*Jitka Boušková, Head of Office, Healthy Cities of the Czech Republic, CZ*
- 10:30 – 11:00    **Coffee Break** (Congress Hall Foyer 1A)
- 11:00 – 11:20    **Entrepreneurial Regional governance**  
*Miroslav Daněk, Head of Regional Strategy Management Unit at the Ministry of Regional Development, CZ*
- 11:20 – 11:40    **Public administration innovations in the Czech Republic – a report on the current state of matter**  
*Miroslav Jurásek, Ministry of the Interior, CZ*
- 11:40 – 12:00    **Innovations of the public sector – the best practices of the Polish Ministry of Climate and Environment**  
*Agnieszka Tomaszewska, Ministry of Climate and Environment, PL*
- 12:00 – 12:20    **Quality Management in the Czech Statistical Office**  
*Petra Kuncová, Director of the Information Services Department, Czech Statistical Office, CZ*
- 12:20 – 12:30    **Discussion, Q&A**
- 12:30 – 12:35    **Family Photo**
- 12:35 – 13:30    **Lunch break** (Congress Hall Foyer 1A)



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- 13:30 – 13:50    **CAF – PEF – The experience from Belgium**  
*Isabelle Verschueren, BOSA, BE*
- 13:50 – 14:10    **How conduct SA and improvement process with CAF in small territorial organizations**  
*Antonina Pennacchio, Automobil Club d'Italia, IT*  
*Italo Benedini, IT*
- 14:10 – 14:30    **Resilience with CAF – Pillar of Strength in Stormy Weather**  
*Eva Sejrek-Tunke and Martina Reumann, City of Vienna, AT*
- 14:30 – 14:50    **Together as one – CAF in eu-LISA**  
*Matija Vilfan, Senior Planning Officer in eu-LISA, AT*
- 14:50 – 15:10    **The conquest of CAF paradise or 7 necessary summits of leadership – insights into CAF implementation of the state administration of Styria (Austria)**  
*Helfried Ogrisek, Quality Manager, state administration of Styria, Austria, AT*
- 15:10 – 15:30    **Discussion, Q&A, Conclusion**
- 15:30 – 16:00    **Coffee Break** (Congress Hall Foyer 1A)



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## Practical information

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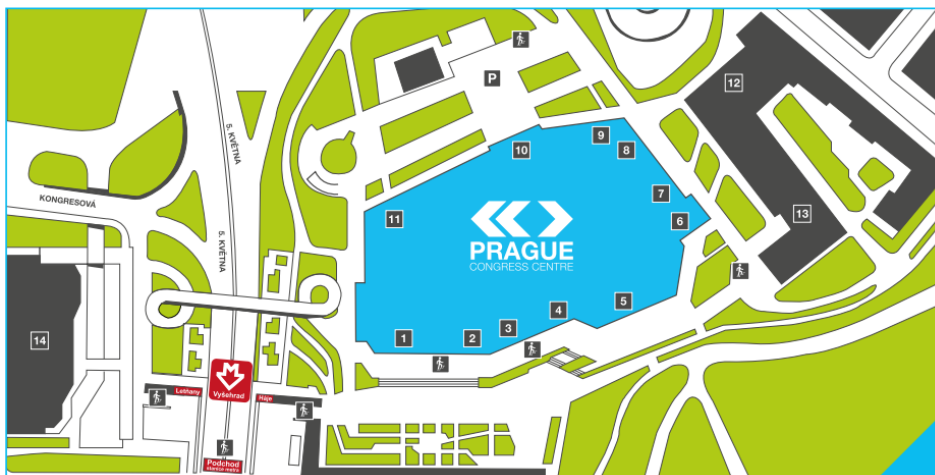
**DATE** Wednesday 19 October at 9:00  
**VENUE:** Prague Congress Centre, Panorama Hall

Registration will be open from 8:15.

Prior authentication in the online accreditation system of the CZ PRES is required from all conference participants. Please make sure your registration in the online CZ PRES accreditation system is approved. If you have not received the link for registration or experience difficulties with it, please contact the organizers of the event.

### CONFERENCE VENUE

The conference will take place in the Prague Congress Centre. The Prague Congress Centre is adjacent to the Vyšehrad station on metro line C (E1 exit).



Panorama Hall is located on the 1<sup>st</sup> floor.

Prague Congress Centre (Kongresové centrum Praha, a. s.)  
5. května 65  
140 00 Praha 4 – Nusle

### Wi-Fi INFORMATION

The conference venue offers free access to Wi-Fi. Connection details will be also displayed in the main hall and adjacent areas.

Wi-Fi name: **CAF\_USER\_CON**  
password: *PAinnovation2022*



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## TRANSPORTATION

Maps, timetables, fares and route planning are available in English on the Prague public transport website [www.dpp.cz/en/](http://www.dpp.cz/en/).

### From the Václav Havel Airport to conference venue

It is possible to get from the airport to the centre of Prague either by taxi or public transport.

- taxi service – the journey will take about 30 minutes and should not cost more than 750 CZK or 30 EUR. It is recommended to use one of the alternative online taxi services such as Uber, Bolt or Liftago, which are very reliable and widely used in Prague.
- public transport – bus number 119 to metro station "Nádraží Veleslavín" (15 min) and then take the green metro line A to station "Muzeum" (13 min), then transfer to the red metro line C to station "Vyšehrad" (3 min). The journey will take about 40 minutes.

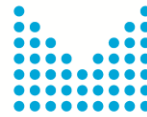
### From Main Railway Station to conference venue

The railway station is located in the city centre near Wenceslas Square. The entrance to the metro ("Hlavní nádraží") is located directly in the vestibule area of Prague Main Railway Station. Follow the sign with the direction Háje (see image below). "Vyšehrad" station is the third metro stop from "Hlavní nádraží" station. Travel time is approximately 5 minutes.





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Public transport in Prague is very efficient, reliable and economical. Tickets can be purchased in the mobile application "PID Lítačka", in contactless terminals in every moving tram and metro stations, in ticket machines, and in newsagents and some other shops.

**30 min** ticket – 30 CZK (approx. 1,3 EUR)

**90 min** ticket – 40 CZK (approx. 1,7 EUR)

**24 hours** ticket – 120 CZK (approx. 5 EUR)

Airport Express (AE) buses provide direct connections to Václav Havel Prague Airport. Travel time is approximately 30 minutes.

## CONTACTS

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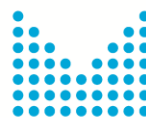
+420 731 646 479

For more information on museums, historical sites and activities please refer to the website

[www.prague.eu](http://www.prague.eu)



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## PRAGUE CONGRESS CENTRE – FLOOR PLANS

### GROUND FLOOR | Přízemí



### 1ST FLOOR | 1. patro

